Green Power light is on - Display is Blank

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Problem:

Unit Power light turns on but Display is Blank

Solution:

- Verify cables are properly secured in the back of the display and truck.
- If the LED light is showing on the display:
 - 1. Turn off the truck's ignition.
 - 2. Press and release the power



- 3. If no response, press and hold the on/off button for 60 seconds lacktriangledown then leave turned off for about 2 minutes.
- 4. If no response, hold down the Red and Green buttons until you hear music. Then the power button until music is heard again.
- 5. Then press and release the power button $\ensuremath{\mbox{0}}$ and check to see if unit turns on.
- 6. If the unit does not turn on, then press and hold the power button of for 30 seconds, and check to see if unit turns on.
- if the problem persists, disconnect power to the TruckPC for approximately 5 minutes.
 - 1. Unplug power from TruckPC or flip the battery kill switch.
- As a last resort- disconnect power to the TruckPC for approximately 30 minutes
- Please call technical support if the issue has not been resolved.

Related articles

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