

BSOD (Blue Screen of Death)

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Problem:

Screen has a blue background with white text.

Solution:

1. Press and hold the Power button - leave turned off for about 2 minutes. If the unit does not respond, move on to the next step below.



2. Disconnect power to the TruckPC for about 2 minutes.
3. **As a last resort**- if the problem persists, disconnect power to the TruckPC for about 30 minutes.
 - a. Unplug power from TruckPC or flip the battery kill switch.
4. Please inform your in office personnel, your shop or, call technical support.

Related articles

- [My touchscreen is not responding. How can I fix it?](#)
- [How-to Calibrate Your Screen](#)
- [Device Auto Logging Driver Off](#)
- [How-to Change a GPS Location From N/A](#)
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