Co-Pilot Error Messages

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Problem:

There are error messages when you open the Co-Pilot application.

Solution:

1. Have the driver Log out of the device.
2. Then press the power button

3. Once the unit has gone to a black screen, wait 30 seconds then power it back on.
4. Log on when asked to submit your Driver ID.
5. If the problem continues to occur Inform ALK/Copilot of the issue.
6. This link (http://copilotpro.com/us/contact/) and filling out their form.
7. You can also reach them over the phone at: 609.683.0220 or 877.573.0138

Related articles

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