

# Could Not Reimage

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### Problem:

Could Not Reimage

### Solution:

1. IMPORTANT NOTE: Never unplug the Reimager while the unit is on. Turn off the unit before unplugging the Reimaging device.
2. If you have a 3 piece system(Antenna, Display, CPU) installed, do not plug into the Display to try to reimage
  - a. **DO NOT USE the DISPLAY'S USB PORTS, plug directly into the CPU.**
3. You are most likely experiencing USB port connection issues.
4. Check the USB connections
5. Try a USB cable that you know works
6. Try another USB port

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