Why am I not receiving Workflow Messages?

Question:

Why am I not receiving Workflow Messages?

Answer:

If you have the envelope icon on the "Work" tab indicating that you have a Workflow, but do not see it when you click on the tab, follow these steps:

- Click on the button with the 3 dots in the upper right hand corner
- Select the correct workflow to open it

After performing these steps, you should have the Workflow populated to allow you to start the workflow

Related articles

- How does the unit warn for Personal Use limits?
- How-to send HOS ELD logs to Enforcement Officer for Roadside Audit
- Why do I see events from other trucks on my log for today?
- Who can Certify an HOS log?
- What is Required to Trigger an Auto-Arrival (Workflow)?

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