### Found 74 search result(s) for HOS.

Page: How-to go On-Duty From the HOS Graph (Customer Support)

Howto go OnDuty From the HOS Graph Stepbystep guide From the Graph tab in the HOS application, touch the "Add" button. If prompted, enter your location into the location field

Jan 17, 2020

Labels: eld, support, hos

Page: Who can Certify an HOS log? (Customer Support)

... portal. For instructions on certifying logs from the ELD, Click Here http://docs.drivertech.com/display/SU/HowtoCertifyYourLogsFromtheELD eld **hos** supportQuestion: Who can Certify an **HOS** log? Answer: As part of the FMCSA guidelines on harassment, a Driver is the ONLY person that can

Jun 05, 2020

Labels: eld, hos, support

Page: FleetWatcher, How often do HOS logs and Events and Positions update? (Customer Support)

... upload from HOS > Options > Submit HOS Logs from the device • "Get HOS" button in FleetWatcher • "Request Current Log" from "Admin" from within the Driver's ... Question: How often does the

Nov 13, 2019

Labels: update, positions, hos, logs, graph ... 2 more labels.

Page: Why do the HOS logs stop halfway through the day? (Customer Support)

... updated log (while the unit is communicating): Have the driver certify the log Request **HOS** log button under "Admin" tab Edit the log Enter a very briefQuestion:

Why do the HOS

Oct 15, 2018

Labels: support, hos

Page: How-to send HOS ELD logs to Enforcement Officer for Roadside Audit (Customer Support)

... good idea to google it. This above information is pertinent if you had a full set of **HOS** logs. If you do not have a full set of **HOS** logs, such as in a testing/training environment, it can muddy the water. We know there is a bug

Aug 21, 2020

Labels: add, newcustomer, how-to, how-to-article, hos ... 2 more labels.

Page: Printable How-to use HOS on the ELD Device (Customer Support)

... Howto Certify Your Logs From the ELD Howto go into OnDuty From the HOS Graph (Text Version) Howto Add a Duty Status Howto End Your ...

Feb 27, 2019

Labels: add, how-to-article, beginning, initial, training ... 5 more labels.

Page: How-to go into On-Duty From the HOS Graph (Text Version) (Customer Support)

Howto go OnDuty From the **HOS** Graph (Text Version) Stepbystep guide From the Graph tab in the **HOS** application, touch the "Add" button. If prompted, enter your location into the location field ...

Oct 15, 2018

Labels: add, newcustomer, how-to-article, software, howto ... 4 more labels.

Page: How-to View HOS Timers in Intelliroute 3.5 before Driving (Customer Support)

... visual panels to communicate related information, tips or things users need to be aware of.

Hos timers view intelliroute kbhowtoarticle howtoarticleHow to View Hos Timers in Intelliroute 3.5 before Driving Stepbystep guide U20160606114225HowtoViewHOSTimersinIntelliroute35.png This is how

Mar 12, 2018 Labels: timers, view, how-to-article, intelliroute, hos ... 1 more labels.

Page: Hours of Service (HOS) List (Customer Support)

HOS Howto Printable Howto use HOS on the ELD Device Howto use ELD Howto Log into the ELD Howto Start ... Howto Enter a Fuel Purchase Howto go into Sleeper Berth Howto send HOS ...

Oct 03, 2019

Page: HOS 6\_0 Hours of Service reference card\_v03 (Customer Support)

... status or tip info entries. Moving from One Truck to Another Tap HOS > Options > Change Trucks Current duty Status & Timers Tap HOS This tab displays your current duty status and the time remaining before you

Oct 15, 2018

Page: Driving and Motion as Defined via Vehicle Performance and HOS (Customer Support)

... Events and Positions. The second item in play here is how we handle Driving in **HOS**. I wanted to make sure you knew there is a difference between the two soTopic: Driving and Motion as Defined via Vehicle Performance and ...

Jan 27, 2020

Labels: driving, motion

Page: How-To Manually Submit HOS Logs (Customer Support)

... From the main menu, tap on the **HOS** option image2020422 14:49:29.png From the **HOS** screen, tap on the Options tab. image2020422 14:54:4.png In the Options ...

Apr 22, 2020

Page: What are the exceptions to the HOS regulations? (Customer Support)

Question: What are the exceptions to the **HOS** regulations? Answer: Exceptions From the HoursofService Regulations https://www.fmcsa.dot.gov/sites/fmcsa.dot.gov/sites

Jun 05, 2020 Labels: support

Page: How do the HOS Timers calculate? (Customer Support)

... Question: How do the HOS Timers/clocks calculate onduty and offduty time? Answer: The timers are separate and are kept ...

Jun 05, 2020 Labels: support

Page: How-to Change Trucks (Customer Support)

... now successfully changed trucks and are able to login to a new unit. To ensure that your **HOS** logs are transferred, go back to **HOS** and Options and touch "Request **HOS** Logs" image2019930 10:47:31.png Touch "Yes". image2019930 10

Oct 17, 2019

Labels: newcustomer, how-to-article, change, kb-how-to-article, hos ... 1 more labels.

Page: How-to turn a smartphone into your ELD display screen (Customer Support)

... area of your screen. This indicates you are in Enforcement View Enforcement.png. To send your **HOS** logs to the DOT representative while pulled over or at roadside, touch "Send HOSHowto send **HOS** 

Mar 12, 2020

Labels: add, newcustomer, how-to, how-to-article, enforcement ... 3 more labels.

Page: How-to Add a Duty Status (Customer Support)

... Howto Add a Duty Status from the US8 screen Touch the "HOS" icon. image20191017 11:56:19.png Go to the US8 screen and select Jan 23, 2020

Labels: add, newcustomer, how-to, how-to-article, hos ... 2 more labels.

Page: Logs Have Been Removed (Customer Support)

.. data is found and it pulls down blank or missing info. The driver didn't go to "HOS Logs" à "Options" à "Change Trucks" before logging out. As this helps Oct 15, 2018

Labels: unit, missing, kb-troubleshooting-article, hos, logs

http://docs.DriverTech.com Copyright © 2017, DriverTech LLC Page 1 of 5

Page: How can a driver combine their on-duty not driving status on an ELD, with Driving? (Customer Support)

... ELD? Answer: All of the driver's hours of service must be accounted for when subject to the **HOS** rules. Prior to operating a commercial motor vehicle equipped with an ELD, the driver can

Jun 05, 2020

Labels: eld, support, hos

Page: How to Approve or Reject log edits from the ELD (Customer Support)

... log edit sent from the office? Answer: When you log in and go to HOS, you will see the Logs tab with a star image2020113 15:40:40.png

Jun 05, 2020

Labels: eld, support, hos

Page: How does Unassigned Driving Work? (Customer Support)

... driver will continue to be asked the question for the canceled segment every time to the driver enters **HOS**. How unassigned driving works and applies to the driver's logs if applicable Related articles ...

Nov 21, 2019

Labels: eld, support, hos

Page: Why does my unit not ask me to fill out a DVIR when I go Off-Duty End of Shift? (Customer Support)

... been reviewed. To check if there is a DVIR that has not been reviewed, follow these steps: Open HOS Go to "Options" Tab Select "DVIR" image2019103 8:46:49.

png

Oct 03, 2019

Labels: dvir, report, hos, support

Page: How-to use ELD (Customer Support)

... Howto Certify Your Logs From the ELD Howto go into OnDuty From the HOS Graph (Text Version) Howto Add a Duty Status Howto End Your

Feb 27, 2019

Labels: add, how-to-article, beginning, initial, training ... 5 more labels.

Page: How-to View Your BOL (Customer Support)

... macro and add or change labels. Related issues Home howto howtoarticle bol hos logs kbhowtoarticle newcustomer Added the Menu/HOS screen to the first step BC ...

Oct 08, 2019

Labels: newcustomer, how-to, how-to-article, hos, logs ... 2 more labels.

Page: How-to Create DVIR (Customer Support)

... Click Here http://docs.drivertech.com/display/SU/HowtogointoOnDuty The driver is able to Add a DVIR at any time by opening **HOS** Tap on the **HOS** button from the Menu image20191017 11:57:19.png Then select "Options ... edit the macro and add or change labels. Related issues Home kbhowtoarticle onduty Jan 23, 2020

Labels: newcustomer, how-to-article, dvir, on-duty, kb-how-to-article ... 2 more labels.

Page: Why am I not able to use the Co-Driver feature? (Customer Support)

... your logs and then you guys move trucks for whatever reason, the Drive Safe HOS Black Screen with Green Numbers will not show up when driving is detected. If the CoDriver

Mar 09, 2020

Labels: co-driver, team, hos, support

Page: Why isn't my 70 hour clock being calculated correctly (US-8)? (Customer Support)

... hour total onduty clock calculates the last 8 days (rolling) of your HOS logs. Total onduty calculates both DRIVING and ONDUTY time for the past 8

Mar 09, 2020

Labels: driving, timers, hos, us-8

Page: How-to End Your Duty Day (Customer Support)

... macro and add or change labels. Related issues Home howto howtoarticle logs hos offduty kbhowtoarticle newcustomer Added an HOS screen for step 1 BC

... End Your Duty Day Stepbystep guide From the main Menu, select the

Oct 08, 2019

Labels: off-duty, newcustomer, how-to, how-to-article, logs ... 2 more labels.

Page: Helpful Pages for New Customers (Customer Support)

... http://confluence.drivertech.com:8090/pages/viewpage.action?pageId=32145473 Adding a Vehicle: http://confluence.drivertech.com:8090/display/PRODOC /HowtoRegisterYourDevice http://confluence.drivertech.com:8090/display/PRODOC/HowtoRegisterYourDevice Using the Device: http://confluence.drivertech.com: 8090/display/SU/HowtouseELD http://confluence.drivertech.com:8090/display/SU/HowtouseELD Introduction to HOS: http://confluence.drivertech.com:8090/display/PRODOC/HowtoStartYourDay http://confluence.drivertech.com:8090/display/PRODOC/HowtoStartYourDay http://confluence.drivertech.com:8090/display/PRODOC/HowtoStartYourDay http://confluence.drivertech.com:8090/display/PRODOC/HowtoEndYourDutyDay Easy Search for Common Information: Easy Search

Mar 27, 2020 Labels: new, how-to, faq, hos, customer ... 1 more labels.

Page: How-to Log into the ELD (Customer Support)

... would log in to the DriverTech unit in the truck so you can start using the **HOS** app.Related articles Related articles appear here based on the labels you select Sept 27, 2019

Labels: newcustomer, login, device, hos, kb-how-to-article

Page: How-to Assign a Co-Driver (Customer Support)

... now have a codriver assigned, and can use the "CoDriver" button on the US8/Main HOS screen image2019227 11:19:53.png WARNING: BOTH DRIVERS

MUST

Nov 14, 2019

Labels: co-driver, hos, kb-how-to-article

Page: Can I change a Driving status to a Non-Driving status? (Customer Support)

... labels you select. Click to edit the macro and add or change labels. support hos Reformatting Brad

Jun 05, 2020

Labels: support, hos

Page: Does DriverTech's ELD have Anti-Virus software? (Customer Support)

... labels you select. Click to edit the macro and add or change labels. support hos

Jun 05, 2020 Labels: support, hos

Page: Why do I see events from other trucks on my log for today? (Customer Support)

... Click to edit the macro and add or change labels. Related issues Home support hos Reformatting Brad

Jun 05, 2020 Labels: support, hos

Page: How-to Change a GPS Location From N/A (Customer Support)

... your status will be updated. When you require a location update to a status in your HOS logs. Related articles Related articles appear here based on the labels

you

Mar 09, 2020

Labels: software, 6, dtcore, hos, kb-how-to-article ... 1 more labels.

Page: Where can I find the details on my current trip? (Customer Support)

... You can find the details for your current trip by following these steps: Open the HOS app from the main menu Press on the "Logs" tab Press on the line for the

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```
current ...
Oct 03, 2019
```

Labels: trailer, trip, information, details, hos ... 3 more labels.

Page: How-to End Your Duty Day (Text Version) (Customer Support)

... after ending and certifying your day, you may select "OnDuty" from the **HOS** screen and touch "Yes" Textonly version of Howto End Your Duty Day Jan 23, 2020

Labels: newcustomer, how-to, how-to-article, end, hos ... 2 more labels.

Page: How-to go into Sleeper Berth (Customer Support)

... Click to edit the macro and add or change labels. Related issues Home kbhowtoarticle hos logs howtoarticle newcustomer sleeper trainingHowto go into Sleeper Berth Stepbystep guide From the main Menu, touch the HOS

Oct 08, 2019

Labels: newcustomer, sleeper, how-to-article, training, kb-how-to-article ... 2 more labels.

Page: How-to go into On-Duty (Customer Support)

... edit the macro and add or change labels. Related issues Home kbhowtoarticle onduty **hos** logs howtoarticle newcustomer Corrected link BCHowto go into OnDuty Stepbystep guide Touch "**HOS** 

Jan 23, 2020

Labels: newcustomer, how-to-article, on-duty, kb-how-to-article, hos ... 1 more labels.

Page: How-to Enter Roadside Audit Mode (Customer Support)

Howto Enter Roadside Audit Mode Howto send **HOS** ELD logs to Enforcement Officer for Roadside Audit kbtroubleshootingarticle onduty roadside audit ... Jul 18, 2018

Labels: roadside, newcustomer, how-to-article, on-duty, audit ... 4 more labels.

Page: How-to Start Your Day (Text Version) (Customer Support)

... logged in but you are still most likely in OffDuty ENTER an ONDUTY STATUS Touch HOS button Touch OnDuty Which is located at the bottom of your screen. Touch on the BOL

Oct 15, 2018

Labels: newcustomer, how-to-article, software, howto, hos ... 3 more labels.

Page: How-to Review and Certify your DVIR (Customer Support)

... Review and Certify your DVIR Stepbystep guide Add the steps involved: Touch "HOS" button image20191017 13:23:19.png Touch the Options tab, then touch Jan 16, 2020

Labels: newcustomer, how-to-article, dvir, on-duty, kb-troubleshooting-article ... 3 more labels.

Page: Can an ELD be set to 15 minute time intervals? (Customer Support)

... based on the labels you select. Click to edit the macro and add or change labels. hos support eld Reformatting Brad

Jun 05, 2020

Labels: eld, hos, support

Page: Why was I put on the drive line before I started driving? (Customer Support)

... decides "driving" status. Related issues Back to The Top Home support eld hos

Oct 15, 2018

Labels: eld, support, hos

Page: How Will the Truck-PC Detect Driving (Starting December 2017)? (Customer Support)

... edit the macro and add or change labels. Related issues Home drive driving hos logs

Oct 15, 2018

Labels: driving, drive, hos, logs

Page: What do the icons in the Log Overview report mean? (Customer Support)

... message is displayed, the Malfunction icon will go away in approximately 24hrs. support fleetwatcher hos Reformatting Brad

Jun 05, 2020

Labels: support, hos, fleetwatcher

Page: FleetWatcher, How does it determine which speed reading will be reported? (Customer Support)

... select. Click to edit the macro and add or change labels. Related issues Home hos logs reporting jbus fleetwatcher

May 21, 2020

Labels: jbus, hos, logs, reporting, fleetwatcher

Page: How does the unit warn for Personal Use limits? (Customer Support)

... g image20201221 9:16:4.png personal use personaluse offduty hos

Dec 21, 2020

Labels: off-duty, use, personal, personaluse, hos

Page: 70 hr Violation Goes Away After Midnight (Customer Support)

... select. Click to edit the macro and add or change labels. Related issues Home hos logs violation kbtroubleshootingarticle

Oct 15, 2018

Labels: violation, kb-troubleshooting-article, hos, logs

Page: How-to Use the Co-Driver Feature (Customer Support)

... Člick to edit the macro and add or change labels. Related issues Home codriver hos kbhowtoarticle Reformatting Brad

Jun 05, 2020

Labels: co-driver, hos, kb-how-to-article

Page: What is Required to Trigger an Auto-Arrival (Workflow)? (Customer Support)

... macro and add or change labels. Related issues Home workflow autoarrival arrive **hos** messaging gps

Jun 05, 2020

Labels: auto-arrival, workflow, arrive, gps, hos ... 1 more labels.

Page: Why does the Personal Use Report have instances with 0 miles? (Customer Support)

... edit the macro and add or change labels. Related issues Home personal mode hos logs fw fleetwatcher reporting

Oct 15, 2018

Labels: mode, fw, personal, hos, logs ... 2 more labels.

Page: Glossary (Customer Support)

... understand terms and, acronyms used in the Technical Support website. A Add Inserting a new **HOS** status onto your **HOS** logs. Aeris A cellular provider. Audit To review **HOS** logs. Typically by a Department of Transportation representative. B Backlight Keeps the display ...

Oct 15, 2018

Page: Enforcement View Mode - Reference Guide (Customer Support)

... mode and can share your device with the law enforcement officer. Howto send **HOS** ELD logs to Enforcement Officer for Roadside Audit Howto send **HOS** ELD logs to Enforcement Officer for Roadside Audit Howto Enter Roadside Audit ...

Jan 20, 2021

Labels: enforcement

Page: DT Mobile App Map (Customer Support)

... 10:26:21.png Once logged in, the mobile app contains options for **HOS**, Messaging, DVIR, DTScan image20191218 9:13:57.png **HOS** will show the same information that you would see on the DT unit's screen when ...

Mar 09, 2020 Labels: support

http://docs.DriverTech.com Copyright © 2017. DriverTech LLC Page 3 of 5

Page: Why are my Personal Use miles not resetting? (Customer Support)

... muse have these complete Full 10 hour OffDuty or Sleeper Berth break on **HOS** logs OnDuty Beginning of Shift/PreTrip status entered on **HOS** logs If the above steps do not work and the Personal Use miles have still ...

Oct 15, 2018 Labels: support

Page: How-to go into Off-duty (Customer Support)

... add or change labels. Related issues Home howtoarticle support erld Added HOS screen for step 21 BCHowto go into Offduty Stepbystep guide From the

main Menu, select the HOS

Oct 08, 2019

Labels: how-to-article, erld, support

Page: How does Daylight Savings Time (DST) work with my ELOGs? (Customer Support)

... time shift is designed to be seamless. During the time change, the black notification area of the **HOS** screen will feature a message stating: "Please wait while software adjusts for time ...

Jun 05, 2020

Labels: change, time

Page: Why are violations from a different month showing up in my report for the month I chose? (Customer Support)

... month I chose? Answer: The violations report gets all violations by both **HOS** LogDate and by **HOS** SubmittedOn/RecordedOn time. It's like this in case a previous log is created/edited ...

Oct 15, 2018 Labels: support

Page: Technical Support Team Contact: (Customer Support)

support@drivertech.com mailto:support@drivertech.com – You will use this email address for all questions and concerns via email. 8663318785 8 AM to 5 PM Mountain – 24/7 http://docs.drivertech.com/display/SU/CustomerSupport http://docs.drivertech.com/display/SU/CustomerSupport – This is the link to all information http://docs.drivertech.com/display/SU/PrintableHowtouseHOSontheELDDevice – This is Driver training information ...

Mar 30, 2020 Labels: support

Page: What should I show a DOT officer while being inspected? (Customer Support)

... placing the unit into Enforcement View mode http://docs.drivertech.com/display/SU/HowtosendHOSELDlogstoEnforcementOfficerforRoadsideAudit, and showing the DOT officer your **HOS** logs, you should have your visor card ready. This can be either ...

Jan 24, 2020

Page: How do I Show My Logs to Law Enforcement? (Customer Support)

... Audit mode if you are showing your device to a law enforcement officer, select the **HOS** icon on the TruckPC Main Menu. Touch the Options tab at the top of the page. Here ...

Jan 23, 2020

Labels: roadside, newcustomer, law, tpc, officer ... 4 more labels.
Page: How-to Certify Your Logs From the ELD (Customer Support)

Howto Certify Your Logs Stepbystep guide Touch the "HOS" icon. image20191017 11:55:52.png 2.Touch the "Logs" tab ...

Jan 22, 2020

Labels: newcustomer, how-to, how-to-article, software, certify ... 3 more labels.

Page: How-to edit an existing Status (Customer Support)

... possible to make an edit to correct your logs. From the main menu, tap the HOS icon image2019116 9:49:46.png Go to the logs tab and tap ...

Jan 21, 2020

Page: What is the FMCSA's definition of Harassment? (Customer Support)

... carrier knew, or should have known, would result in the driver violating hoursofservice (HOS) rules. These rules prohibit carriers from requiring drivers to drive when their ability ...

Jun 05, 2020

Labels: fmcsa, support

Page: Customer Quick Access (Customer Support)

... Quicksearch Links Hours of Service (HOS) JBUS Device Communication Device Power FleetWatcher Label Listing Page Articles ...

Jan 11, 2019

Page: How-to annotate adverse driving conditions (Customer Support)

From the **HOS** US8 screen, press "Driving". image2019102 9:52:5.png You ...

Mar 09, 2020 Labels: suppor

Page: Who must comply with the ELD rule? (Customer Support)

... who are currently required to keep records of duty service (RODS) under the hoursofservice (HOS) regulations. Drivers who use the time card exception, and don't keep paper ...

Jun 05, 2020 Labels: support

Page: FleetWatcher: How-to and FAQ (Customer Support)

... Šettings Changes: http://docs.drivertech.com/pages/viewpage.action?pageId=28082219 http://docs.drivertech.com/pages/viewpage.action?pageId=28082219 Set a Route in the New DTNav: http://docs.drivertech.com/display/SU/FleetWatcher%2CHowtoEnteraRouteinNewDTNav http://docs.drivertech.com/display/SU/FleetWatcher%2CHowtoEnteraRouteinNewDTNav http://docs.drivertech.com/pages/viewpage.action?pageId=36765711 http://docs.drivertech.com/pages/viewpage.action?pageId=36765711 Reading of Speed: http://docs.drivertech.com/pages/viewpage.action?pageId=27689128 http://docs.drivertech.com/pages/viewpage.action?pageId=27689128 Forms ...

Nov 14, 2019

Labels: support

Page: Basic Troubleshooting Guide for Customers (Customer Support)

... from the Unit Unit Turns Off While Driving Watchdog White Display **HOS** 60 Hours of Service reference cardv03 Home troubleshootingguide

Oct 15, 2018

Labels: troubleshooting-guide

Page: How do I use the Agricultural Exemption (Customer Support)

... image2019126 9:18:30.png then Personal Use when ever they see **HOS** Iconimage2019126 9:19:43.png instead of the Personal Use Icon image2019126 ...

Jun 05, 2020 Labels: support

Page: Why can't I add a status when I stop driving? (Customer Support)

... soon as they stop driving. Quick buttons are located on the US8, Logs, and Options tabs in the HOS app. image2018420 16:11:2.png image2018420 16:11:16.

pn ...

Jun 05, 2020 Labels: eld, support

Page: How-to put a truck into Personal Use or Yard Move (Customer Support)

From the Menu, click on HOS. image20191017 13:59:23.png From the US8 tab, touch "Driving ...

Jan 17, 2020 Labels: support

Page: Why can't I use the "add" button when I stop driving? (Customer Support)
... soon as they stop driving. Quick buttons are located on the US8, Logs, and Options tabs in the **HOS** app. image2018420 16:8:45.png image2018420 16:9:2.pn

Mar 12, 2020 Labels: eld, support

Back to The Top

Home