

Why are my State Miles Showing on the Wrong Date?

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Problem:

State Mileage information is showing up on the wrong date

Solution:

State Crossing report shows events that occurred in the timezone based on the company group that the truck is assigned

To check for this:

1. Verify the timezone of the Terminal Group that the driver is assigned to
 - a. This will determine the time and date on the driver's logs
2. Verify the timezone of the Company Group that the driver is assigned to
 - a. This will determine the time and date of the State Crossing Report
3. Create a breadcrumb trail for the truck using the mapping tool with the timezone of the company group the truck is assigned to
4. If the newly created breadcrumb trail shows a State Crossing that does NOT show up on the Report, please call in to Technical Support

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