

Why are my Personal Use miles not resetting?

Question:

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Answer:

To reset miles for Personal Use, you must have these complete

- Full 10 hour Off-Duty or Sleeper Berth break on HOS logs
- On-Duty Beginning of Shift/Pre-Trip status entered on HOS logs

If the above steps do not work and the Personal Use miles have still not been reset, please call in to Technical Support 866-331-8785 **Related articles**

- [How does the unit warn for Personal Use limits?](#)
- [How-to send HOS ELD logs to Enforcement Officer for Roadside Audit](#)
- [Why do I see events from other trucks on my log for today?](#)
- [Who can Certify an HOS log?](#)
- [What is Required to Trigger an Auto-Arrival \(Workflow\)?](#)

[Back to The Top](#)

[Home](#)