

Why am I not able to use the Co-Driver feature?

Q: Why am I not able to use the Co-Driver feature?

A:

If you have a co-driver on your logs and then you guys move trucks for whatever reason, the Drive Safe HOS Black Screen with Green Numbers will not show up when driving is detected. If the Co-Driver does not log into the vehicle prior to the first driver driving, you will not be able to access the Co-Driver's log. "Co-Driver(s) Info missing - try again later" message will show up when you press the Co-Driver button.

The screenshot shows the 'US-8 Logs Options' interface. At the top, it says 'DT Tech1 is 'Driving detected''. Below this, a red warning message reads 'You're out of on-duty time - do NOT drive!'. To the right of the warning are buttons for 'Today's log' and 'More timers'. Below the warning is a table of timers:

| | | | |
|------|----------|-------------|----------|
| 70hr | 22:57:12 | 10hr reset | 10:00:00 |
| 11hr | 09:02:59 | Split reset | N/A |
| 14hr | 00:00:00 | | |
| 8hr | 00:00:00 | | |

To the right of the table is a 'Co-Driver' button. A tooltip message is displayed over the button, stating 'Co-Driver info missing' and 'Co-Driver(s) info missing - try again later'. At the bottom of the screen, there are buttons for 'Off-duty', 'Sleeper berth', 'Driving', and 'On-duty'. The bottom status bar shows 'Menu', 'HOS 00:00', a signal icon, a battery icon, '09:46', and a power icon.

For instructions on using the Co-Driver feature, [Click Here](#)

Drivertech's Technical Support Line: 866-331-8785

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