

# Why do the HOS logs stop halfway through the day?

## Question:

Why do the HOS logs stop halfway through the day?

## Answer:

This happens when the information is not sent up from the unit for the rest of the day and the log is not certified. This can happen if a driver logged off early in the day without certifying his logs or while the unit is not communicating. If this happens, the unit will not be able to send any more information up for the rest of that day.

Here is how you can get an updated log (while the unit is communicating):

- Have the driver certify the log
- [Request HOS log button under “Admin” tab](#)
- [Edit the log](#)

Drivertech's Technical Support Line: 866-331-8785

## Related articles

- [How does the unit warn for Personal Use limits?](#)
- [How-to send HOS ELD logs to Enforcement Officer for Roadside Audit](#)
- [Why do I see events from other trucks on my log for today?](#)
- [Who can Certify an HOS log?](#)
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