

# BSOD (Blue Screen of Death)

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### Problem:

Screen has a blue background with white text.

### Solution:

1. Press and hold the Power button - leave turned off for about 2 minutes. If the unit does not respond, move on to the next step below.



2. Disconnect power to the TruckPC for about 2 minutes.
3. **As a last resort**- if the problem persists, disconnect power to the TruckPC for about 30 minutes.
  - a. Unplug power from TruckPC or flip the truck's battery kill switch.
4. Please inform your in office personnel, your shop or, call technical support: 866-331-8785

Drivertech's Technical Support Line: 866-331-8785

### Related articles

- [My touchscreen is not responding. How can I fix it?](#)
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