

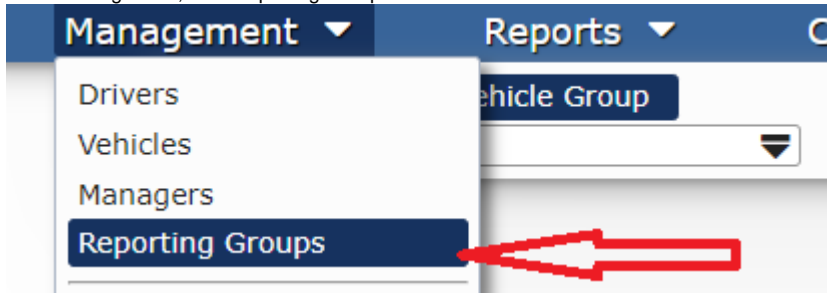
# FleetWatcher, Unable to find a Truck

## Problem:

Unable to locate a truck number in FleetWatcher

## Solution:

1. Go to Management, then Reporting Groups.



2. Click on "Vehicle Group" (if not already selected).
3. Find which reporting group the vehicle is under and verify you are a manager of that reporting group.
4. Add the vehicle to the reporting group you are a manager of (vehicles can be in multiple reporting groups, not just one.) **OR** add yourself (Manager) to the group the vehicle is in.
5. Log out of FleetWatcher after completing the above.
6. Press "F5" button on your keyboard, then log back into FleetWatcher.
7. Verify the issue is resolved, and please call technical support if not: 866-331-8785

DriverTech's Technical Support Line: 866-331-8785

## Related articles

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