## **Improper Boot Device**

## Problem:

A black screen with gray lettering, part of which states "No bootable device" or "Insert proper boot media"

## Solution:

- 1. Turn the truck's ignition off.
- 2. Disconnect power to the TruckPC for 2 minutes.
- 3. Reconnect power to the TruckPC.
- Press the power button to turn the unit back on.
  As a last resort- if the problem persists, disconnect power to the TruckPC for about 30 minutes.
- a. Unplug power from TruckPC or flip the battery kill switch.
- 6. Reconnect power to the TruckPC.
- 7. Press the power button to turn the unit back on.
- 8. If the problem persists, the TruckPC needs to be replaced.

Drivertech's Technical Support Line: 866-331-8785

## **Related articles**

- How-to change the truck number on your device
- My touchscreen is not responding. How can I fix it?
- Device Auto Logging Driver Off
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- Which is the current software version?

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