

Unit Turns Off While Driving

Problem:

The unit turns off while driving or starting the truck.

Solution:

1. This will need to be routed to the shop for troubleshooting, here are some tips for the shop-
 - a. Shop will need to troubleshoot the connections, verify they are secure.
 - b. Verify the truck is not having low battery issues.
 - c. Meter the voltage while the truck's engine is off, being turned over, and while idling.
2. Please call technical support if the issue has not been resolved: 866-331-8785

Drivertech's Technical Support Line: 866-331-8785

Related articles

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