Search for Communication (Cell, WiFi, GPS)

Found 9 search result(s) for Communication.

Page: No Communication (Customer Support)
... **Communication** Problem: The unit is unable to communicate via cell and/or wifi. Solution: If you can
Oct 15, 2018
Labels: wifi, unit, kb-troubleshooting-article, gps, communication ... 2 more labels.
Page: No cell - MS is not currently searching - Driver (Customer Support)
... edit the macro and add or change labels. Related issues   Home   comms cell **communication** kbtroubleshootingarticle
Nov 08, 2019
Labels: comms, kb-troubleshooting-article, cell, communication
Page: No cell - MS is not currently searching - Dispatcher (Customer Support)
... Click to edit the macro and add or change labels. Related issues   Home   comms **communication** cell kbtroubleshootingarticle Added keyboard image BC
Nov 08, 2019
Labels: comms, kb-troubleshooting-article, communication, cell
Page: No cell - Unable to Send or Receive Messages (Customer Support)
... select. Click to edit the macro and add or change labels. Related issues   Home **communication** comms device cell messaging kbtroubleshootingarticle
Oct 15, 2018
Labels: comms, kb-troubleshooting-article, communication, cell, device ... 1 more labels.
Page: How-to Install a Truck PC Antenna (Customer Support)
... change labels. Related issues   Home   howto howtoarticle truckpc antenna comms **communication** cell gps wifi kbhowtoarticle
Mar 12, 2018
Labels: antenna, comms, wifi, how-to-article, howto ... 5 more labels.
Page: My unit is not communicating, how can I fix it? (Customer Support)
... can I fix it? Answer: For troubleshooting instructions: Click Here http://docs.drivertech.com/display/SU/NoCommunication Fixing a no **communication** issue. Related articles Related articles appear here based on the labels you ...
Jun 05, 2020
Page: Customer Quick Access (Customer Support)
... Quicksearch Links Hours of Service (HOS) JBUS Device **Communication** Device Power FleetWatcher Label Listing Page Articles New Driver Training ...
Jan 11, 2019
Page: Glossary (Customer Support)
... change how specific features on the unit works Sprint Cell provider for the cellular **communication** on the unit Startup Bootup   The act of the unit powering on and starting from an "off" state ...
Oct 15, 2018
Page: ELD Library and LibrarySync (Customer Support)
... messaging features of FleetWatcher. Fleet messages can be delivered immediately by using whatever **communication** is available and received by the driver faster than you may be able to reach them ...
Oct 15, 2018

Found 14 search result(s) for Cell.

Page: No cell - Unable to Send or Receive Messages (Customer Support)
... Progress: 5 of 8 ", the unit is having an issue with the SIM card, **cell** modem or, **cell** signal level too low. Have the driver log out of the device then press ... **cell** Unable to Send or Receive Messages   Problem: The unit is not currently communicating. Solution: Provide
Oct 15, 2018
Labels: comms, kb-troubleshooting-article, communication, cell, device ... 1 more labels.
Page: No cell - MS is not currently searching - Driver (Customer Support)
... **cell** MS is not currently searching Driver Problem: The unit is not communicating via **cell** and showing "MS is not currently searching" on Line 2 in **Cell** Diagnostics Solution: Provide steps that the user can take to solve the problem. For example ...
Nov 08, 2019
Labels: comms, kb-troubleshooting-article, cell, communication
Page: No cell - MS is not currently searching - Dispatcher (Customer Support)
... When possible, drive away from the current location, as it may be an area with a poor **cell** signal. Have your **cell** administrator check to see if the SIM card is active. Turn off the unit and disconnect ...
Nov 08, 2019
Labels: comms, kb-troubleshooting-article, communication, cell
Page: No Communication (Customer Support)
... Communication Problem: The unit is unable to communicate via **cell** and/or wifi. Solution: If you can speak to the driver, try this: (If you know it is not a SIM
Oct 15, 2018
Labels: wifi, unit, kb-troubleshooting-article, gps, communication ... 2 more labels.
Page: How-to Install a Truck PC Antenna (Customer Support)
... labels. Related issues   Home   howto howtoarticle truckpc antenna comms communication **cell** gps wifi kbhowtoarticle
Mar 12, 2018
Labels: antenna, comms, wifi, how-to-article, howto ... 5 more labels.
Page: Basic Troubleshooting Guide for Customers (Customer Support)
... Intelliroute Icon Not Working JBUS Locked Up Logs Have Been Removed No **cell** MS is not currently searching Dispatcher No **cell** MS is not currently searching Driver No **cell** Unable to Send or Receive Messages No GPS No Power Green Power light is on Display ...
Oct 15, 2018
Labels: troubleshooting-guide
Page: How-to turn a smartphone into your ELD display screen (Customer Support)
... officer or DOT representative should receive the information within moments on his computer, if there is **cell** or wifi coverage. COMPLETE: If there is **cell** or wifi coverage you have successfully sent your HOS logs to the enforcement ...
Mar 12, 2020
Labels: add, newcustomer, how-to, how-to-article, enforcement ... 3 more labels.
Page: Enforcement View Mode - Reference Guide (Customer Support)
... officer or DOT representative should receive the information within moments on his computer, if there is **cell** or wifi coverage. COMPLETE: If there is **cell** or wifi coverage you have successfully sent your HOS logs to the enforcement ...
Jan 20, 2021
Labels: enforcement
Page: How-to send HOS ELD logs to Enforcement Officer for Roadside Audit (Customer Support)
... officer or DOT representative should receive the information within moments on his computer, if there is **cell** or wifi coverage. COMPLETE: If there is **cell** or wifi coverage you have successfully sent your HOS logs to the enforcement ...
Aug 21, 2020
Labels: add, newcustomer, how-to, how-to-article, hos ... 2 more labels.
Page: What triggers an event that is recorded by the camera? (Customer Support)
... 8 seconds and the next 8 seconds worth of video and immediately send it over **cell**, if configured for **cell** communications. The video will be stored on the website for 30 days, but is available for unlimited downloads. Along ...

Search for Communication (Cell, WiFi, GPS)

Jun 05, 2020

Labels: eld, support

Page: Can't retrieve Modem Identification (Customer Support)

Can't retrieve Modem Identification Problem: An error when the unit is unable to communicate due to "Can't retrieve Modem Identification" on Line 2   Solution: This may be the Modem Update issue: http://confluence.drivertech.com:8090/display/SU/Error%3ANoCell%2C5of8 http://confluence.drivertech.com:8090/display/SU/Error%3ANoCell%2C5of8   When seeing this error on Line 2, you ...

Jan 21, 2020

Page: What can I do if my unit cannot send or receive messages? (Customer Support)

... either plan, and are unable to send and receive messages: Check communications: Check to see if the **cell** icon has a red X through it in the bottom right corner next to the time ...

Oct 02, 2019

Labels: newcustomer, support

Page: Glossary (Customer Support)

... via FleetWatcherUser Configurable to change how specific features on the unit works Sprint **Cell** provider for the cellular communication on the unit Startup Bootup   The act of the unit powering on and starting ...

Oct 15, 2018

Page: ELD Library and LibrarySync (Customer Support)

... png, bmp, pdf, wmv, wma, mp3 Getting documents into the Library via **cell** is possible, but takes extra time and extra charges may apply. If the tractor is never ...

Oct 15, 2018

Found 7 search result(s) for wifi.

Page: How-to Turn On Wifi for all trucks (Customer Support)

... any interaction from any of your drivers. Below are the steps used to add the **Wifi** Settings. You can use these same steps to add up to 10 differentHowto Turn On **Wifi**

Mar 09, 2020

Labels: wifi, how-to-article, kb-how-to-article

Page: No Communication (Customer Support)

... Communication Problem: The unit is unable to communicate via cell and/or **wifi**. Solution: If you can speak to the driver, try this: (If you know it is not a SIM CARD

Oct 15, 2018

Labels: wifi, unit, kb-troubleshooting-article, gps, communication ... 2 more labels.

Page: How-to Install a Truck PC Antenna (Customer Support)

... issues   Home   howto howtoarticle truckpc antenna comms communication cell gps **wifi** kbhowtoarticle

Mar 12, 2018

Labels: antenna, comms, wifi, how-to-article, howto ... 5 more labels.

Page: How-to turn a smartphone into your ELD display screen (Customer Support)

... DOT representative should receive the information within moments on his computer, if there is cell or **wifi** coverage. COMPLETE: If there is cell or **wifi** coverage you have successfully sent your HOS logs to the enforcement officer ... ...

Mar 12, 2020

Labels: add, newcustomer, how-to, how-to-article, enforcement ... 3 more labels.

Page: Enforcement View Mode - Reference Guide (Customer Support)

... DOT representative should receive the information within moments on his computer, if there is cell or **wifi** coverage. COMPLETE: If there is cell or **wifi** coverage you have successfully sent your HOS logs to the enforcement officer ... ...

Jan 20, 2021

Labels: enforcement

Page: How-to send HOS ELD logs to Enforcement Officer for Roadside Audit (Customer Support)

... DOT representative should receive the information within moments on his computer, if there is cell or **wifi** coverage. COMPLETE: If there is cell or **wifi** coverage you have successfully sent your HOS logs to the enforcement officer ... ...

Aug 21, 2020

Labels: add, newcustomer, how-to, how-to-article, hos ... 2 more labels.

Page: Glossary (Customer Support)

... pdf, etc.) Library Sync This is a feature that will automatically happen when the unit is connected to **WiFi** and there are new files to Sync to the library on the unit Line Status line. As in: the drive line ...

Oct 15, 2018

Found 23 search result(s) for GPS.

Page: Copilot Not Getting GPS While GPS Locations are Working (Customer Support)

Copilot Not Getting **GPS** While **GPS** Locations are Working   Problem: The unit's **GPS** appears to be functioning but CoPilot is not showing the correct location. Solution: CoPilot not getting GPS ... Click to edit the macro and add or change labels. Related issues   Home copilot **gps**

Oct 15, 2018

Labels: copilot, kb-troubleshooting-article, gps

Page: No GPS (Customer Support)

... **GPS**   Problem: The unit's **GPS** is not functioning correctly. Solution: Troubleshooting steps if you are unable to get a **GPS** signal Provide steps that the user can take to solve the problem. For example "The level ...

Oct 15, 2018

Labels: unit, kb-troubleshooting-article, gps

Page: How do I troubleshoot my GPS (Rev 7)? (Customer Support)

... bottom right hand corner of the device. Directly behind the right hand corner is the **GPS** antenna connector. Unscrew the **GPS** antenna connector, and inspect for damage. This can include frayed wires, cuts, or a broken ... ...

Sept 08, 2022

Page: How-to Change a GPS Location From N/A (Customer Support)

Howto Change a **GPS** Location From N/A Stepbystep guide Add the steps involved: Select the date ...

Mar 09, 2020

Labels: software, 6, dtcore, hos, kb-how-to-article ... 1 more labels.

Page: No Communication (Customer Support)

... three coax cables are secure. (These are the only threaded cables attached to the TruckPC). They will be labeled **GPS**, CELL, and, WIFI respectively. Power down Unit Properly Have the driver log

Oct 15, 2018

Labels: wifi, unit, kb-troubleshooting-article, gps, communication ... 2 more labels.

Page: CoPilot is Showing UTC time (Customer Support)

... Click to edit the macro and add or change labels. Related issues   Home copilot **gps** kbtroubleshootingarticle

Oct 15, 2018

Labels: copilot, kb-troubleshooting-article, gps

Page: Intelliroute Icon Not Working (Customer Support)

... Click to edit the macro and add or change labels. Related issues   Home intelliroute **gps** device kbtroubleshootingarticle

Search for Communication (Cell, WiFi, GPS)

Oct 15, 2018
Labels: intelliroute, kb-troubleshooting-article, gps, device
Page: What is Required to Trigger an Auto-Arrival (Workflow)? (Customer Support)
... change labels. Related issues   Home   workflow autoarrival arrive hos messaging **gps**
Jun 05, 2020
Labels: auto-arrival, workflow, arrive, gps, hos ... 1 more labels.
Page: Co-Pilot Error Messages (Customer Support)
... Click to edit the macro and add or change labels. Related issues   Home   copilot **gps** software kbtroubleshootingarticle Added keyboard image BC
Nov 08, 2019
Labels: copilot, software, kb-troubleshooting-article, gps
Page: How-to Disable Speed Alerts in DTNav (Customer Support)
... select. Click to edit the macro and add or change labels. Related issues   Home **gps** navigation howtoarticle howto kbhowtoarticle dtnav Updated Menu/DTNav
Oct 17, 2019
Labels: navigation, how-to-article, how-to, dtnav, gps ... 1 more labels.
Page: How-to Enable Turn by Turn Directions in DTNAV (Customer Support)
... edit the macro and add or change labels. Related issues   Home   dtnav maps **gps** device rev7 kbhowtoarticle
Oct 17, 2019
Labels: rev7, dtnav, maps, gps, device ... 1 more labels.
Page: How-to Disable "End of Driving Day" Notification in DTNav (Customer Support)
... select. Click to edit the macro and add or change labels. Related issues   Home **gps** navigation howtoarticle howto kbhowtoarticle dtnav Entered an updated Menu/DTNav
Oct 17, 2019
Labels: navigation, how-to-article, how-to, dtnav, gps ... 1 more labels.
Page: How-to Install a Truck PC Antenna (Customer Support)
... Related issues   Home   howto howtoarticle truckpc antenna comms communication cell **gps** wifi kbhowtoarticle
Mar 12, 2018
Labels: antenna, comms, wifi, how-to-article, howto ... 5 more labels.
Page: Basic Troubleshooting Guide for Customers (Customer Support)
... Driver CoPilot Error Messages CoPilot is Showing UTC time Copilot Not Getting **GPS** While **GPS** Locations are Working FleetWatcher, Unable to find a Truck Could Not Reimage Device Auto ... ...
Oct 15, 2018
Labels: troubleshooting-guide
Page: FleetWatcher, How does it determine which speed reading will be reported? (Customer Support)
... TPC can record speed either through the ECM (via JBUS) or from the **GPS**. The TPC will always choose the ECM reading as long as the ECM reading is available. The TPC ...
May 21, 2020
Labels: jbus, hos, logs, reporting, fleetwatcher
Page: How are Speeding Alerts Created? (Customer Support)
... monitors road speed from the ECM The unit continuously monitors position from the **GPS** The unit matches **GPS** position with posted speed limits The unit continuously compares road speed to the posted ...
Oct 15, 2018
Labels: support
Page: What triggers an event that is recorded by the camera? (Customer Support)
... data that will be recorded with the event is listed below: Seconds To/from Event, RPM, Speed, **GPS** Speed, Throttle Position, Cruise, Clutch, Brake Position, Stability Control, Distance ...
Jun 05, 2020
Labels: eld, support
Page: What is Logging Malfunction (4) ? (Customer Support)
... Malfunction (4) is a system controller reset. This will typically occur when the unit detects **GPS** movement but the unit is not receiving ROAD SPEED data from the JBUS. The system controller ...
Oct 15, 2018
Labels: malfunction, jbus, fleetwatcher
Page: What is Logging Malfunction (3)? (Customer Support)
... 3)?   Answer: Logging Malfunction (3) is a system controller reset. This will occur when **GPS** movement is detected for 90 seconds but the unit is not receiving RPM data. The system controller ...
Oct 15, 2018
Labels: malfunction, jbus, fleetwatcher
Page: What is Logging Malfunction (2)? (Customer Support)
... reset. This will typically occur when the ignition is detected but the unit is not receiving RPM data or if the **GPS** is showing movement but the JBUS cannot be detected. The system controller is reset in an attempt to correct ...
Oct 15, 2018
Labels: malfunction, jbus, fleetwatcher
Page: Why does the Personal Use Report have instances with 0 miles? (Customer Support)
... onetenth of a mile, the recorded mileage will be 0. These instances can be coupled with small movements in the **GPS** location. Explanation of how a Personal Use record could show 0 miles ...
Oct 15, 2018
Labels: mode, fw, personal, hos, logs ... 2 more labels.
Page: Hours of Service (HOS) List (Customer Support)
... send HOS ELD logs to Enforcement Officer for Roadside Audit Howto Change a **GPS** Location From N/A   HOS FAQs   How do I show my ...
Oct 03, 2019
Page: Driving and Motion as Defined via Vehicle Performance and HOS (Customer Support)
... from the trucks SAE J1708 or J1939 bus then this threshold is 2 MPH and if using **GPS**, it is 7 MPH. Above definition referenced on End of Day Rollup http://docs.drivertech.com:8090/display/PRODOC/EndofDayRollup#EndofDayRollupVehicleMotionVehicleMotion as of 12 ...
Jan 27, 2020
Labels: driving, motion

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