

# Search for POWER

## Found 31 search result(s) for Power.

Page: [No Power \(Customer Support\)](#)

... **Power** Problem: The unit is unable to **power** on Solution: Troubleshooting steps if your unit is unable to **power** up If LED lights are on (truck ignition should be turned off): Press and release ... resort if the problem persists, disconnect

Nov 08, 2019

Labels: [tpc](#), [display](#), [truckpc](#), [screen](#), [kb-troubleshooting-article](#) ... 2 more labels.

Page: [Green Power light is on - Display is Blank \(Customer Support\)](#)

... response, hold down the Red and Green buttons until you hear music. Then the **power** button until music is heard again. Then press and release the **power** button worddav245111036d87cc399458391815f3d296.png and check to see if unit turns on. If the unit does not turn

Jan 16, 2020

Labels: [tpc](#), [display](#), [truckpc](#), [screen](#), [kb-troubleshooting-article](#) ... 2 more labels.

Page: [Why wont my TruckPC turn on? \(Customer Support\)](#)

... unit is receiving **power**. If the green light does NOT turn on when you press the **power** button after you have verified all of the connections are secured, please call ... display cable is connected securely to the back of the TruckPC (if able). After this, check to verify that the

Oct 15, 2018

Labels: [power](#), [eld](#), [support](#)

Page: [Unit Turns Off While Driving \(Customer Support\)](#)

... select. Click to edit the macro and add or change labels. Related issues Home **power** shutdown unit driving kbtroubleshootingarticle

Jan 21, 2020

Labels: [driving](#), [unit](#), [kb-troubleshooting-article](#), [power](#), [shutdown](#)

Page: [Bad Touch Screen \(Customer Support\)](#)

... buttons underneath the display are working. Log out of the DriverTech unit by pressing the blue **power** button. **Power** the unit off by pressing the **Power** button once more leave turned off for about 2 minutes. image2019118 ...

Dec 12, 2019

Labels: [display](#), [touchscreen](#), [kb-troubleshooting-article](#), [froze](#), [calibration](#)

Page: [No Communication \(Customer Support\)](#)

... drive away from the current location, as it may be an area with a poor cell signal. **Power** down Unit Properly and Unplug **Power**: If this does not resolve the issue, turn the unit off properly by using the **power** button then unplug **power** or turn off Battery ...

Oct 15, 2018

Labels: [wifi](#), [unit](#), [kb-troubleshooting-article](#), [gps](#), [communication](#) ... 2 more labels.

Page: [Improper Boot Device \(Customer Support\)](#)

... Insert proper boot media" Solution: Turn the truck's ignition off. Disconnect **power** to the TruckPC for 2 minutes. Reconnect **power** to the TruckPC. Press the **power** button to turn the unit back on. As a last resort if the problem persists, disconnect power ...

Oct 15, 2018

Labels: [software](#), [kb-troubleshooting-article](#), [device](#), [hardware](#), [crash](#)

Page: [How-to Fix Touch Screen only lighting up Symbol key \(Customer Support\)](#)

... lighting up symbol key Stepbystep guide Shut down the unit. Press the **power** button once to log out Press the **power** button once more to properly shut the unit down image2019118 10:50 ...

Nov 08, 2019

Labels: [how-to-article](#), [screen](#), [touch](#), [touchscreen](#)

Page: [When I press anywhere on the screen, only the bottom left corner lights up. How do I fix it? \(Customer Support\)](#)

... been resolved If this is unsuccessful, follow these steps: While the unit is shut down, disconnect **power** from the unit and wait approximately 30 seconds Reconnect the **power** then **power** on unit When able, open the onscreen keyboard and press any of the letters to verify ...

Oct 15, 2018

Labels: [eld](#), [support](#)

Page: [When I touch anywhere on the screen, only the bottom left corner lights up. How do I fix it? \(Customer Support\)](#)

... been resolved If this is unsuccessful, follow these steps: While the unit is shut down, disconnect **power** from the unit and wait approximately 30 seconds Reconnect the **power** then **power** on unit When able, open the onscreen keyboard and press any of the letters to verify ...

Oct 15, 2018

Labels: [support](#)

Page: [The JBUS data information is not recording on my TruckPC. What should I do? \(Customer Support\)](#)

... JBUS readings Restart the device. Restart the device by first logging off, then pressing the **Power** button to shut off the device. Once the device has been shut off ...

Oct 15, 2018

Labels: [eld](#), [support](#)

Page: [Glossary \(Customer Support\)](#)

... able to use the unit at all times of the day Bootup Startup The act of the unit **powering** on and starting from an "off" state. C Change To adjust/edit a log. Conversion ...

Oct 15, 2018

Page: [Why is my unit shutting down while I'm driving? \(Customer Support\)](#)

... down while I'm driving? Answer: Possibly this issue is linked to a cabling issue with the **Power** Cable Some situations require a new **power** cable or changing the location from which we connect to Constant **Power** and Ground in the truck. Related articles Lost ...

Oct 15, 2018

Labels: [support](#)

Page: [BSOD \(Blue Screen of Death\) \(Customer Support\)](#)

... Problem: Screen has a blue background with white text. Solution: Press and hold the **Power** button leave turned off for about 2 minutes. If the unit does not respond ...

Nov 08, 2019

Labels: [unit](#), [software](#), [bsod](#), [kb-troubleshooting-article](#), [crash](#) ... 1 more labels.

Page: [No cell - MS is not currently searching - Driver \(Customer Support\)](#)

... continues to show this message and does not start to communicate: Log out of the device. Then press the **power** button image2019118 10:58:1.png . Once the unit has gone ...

Nov 08, 2019

Labels: [comms](#), [kb-troubleshooting-article](#), [cell](#), [communication](#)

Page: [No cell - MS is not currently searching - Dispatcher \(Customer Support\)](#)

... message and does not start to communicate: Have the driver log out of the device. Then press the **power** button image2019118 10:57:15.png . Once the unit has gone ...

Nov 08, 2019

Labels: [comms](#), [kb-troubleshooting-article](#), [communication](#), [cell](#)

Page: [White Display \(Customer Support\)](#)

... flash red when it is out of paper. Add paper to tray 1". Disconnect **power** from display (or entire unit if TND) Plug **power** back in and try turning on unit If the issue has not been resolved, please call ...

Oct 15, 2018

Labels: [unit](#), [display](#), [kb-troubleshooting-article](#), [video](#)

# Search for POWER

Page: [JBUS Locked Up \(Customer Support\)](#)

... Turn the truck ignition off. Log out of the DriverTech unit. Press and hold the **power** button.  . Once the unit has gone

...

Jan 16, 2020

Labels: [unit](#), [jbus](#), [kb-troubleshooting-article](#), [froze](#), [device](#) ... 1 more labels.

Page: [Printer Issues \(Customer Support\)](#)

... display AND from the back of the printer Have the driver log out of the device. Then press the **power** button Once the unit has gone to a black screen, wait 30 seconds ...

Oct 15, 2018

Labels: [unit](#), [printer](#), [kb-troubleshooting-article](#), [device](#)

Page: [Co-Pilot Error Messages \(Customer Support\)](#)

... Add paper to tray 1". Have the driver Log out of the device. Then press the **power** button  . Once the unit has gone ...

Nov 08, 2019

Labels: [copilot](#), [software](#), [kb-troubleshooting-article](#), [gps](#)

Page: [What can I do if my unit cannot send or receive messages? \(Customer Support\)](#)

... further troubleshooting. Restart the device: Restart the device by first logging off, then pressing the **Power** button to shut off the device. Once the device has been shut off ...

Oct 02, 2019

Labels: [newcustomer](#), [support](#)

Page: [Basic Troubleshooting Guide for Customers \(Customer Support\)](#)

... MS is not currently searching Driver No cell Unable to Send or Receive Messages No GPS No **Power** Green **Power** light is on Display is Blank Printer Issues Unable to send Email to and from the Unit ...

Oct 15, 2018

Labels: [troubleshooting-guide](#)

Page: [FleetWatcher, How often do HOS logs and Events and Positions update? \(Customer Support\)](#)

... minutes) • Downloaded/uploaded files • Device logon/logoff • Speeding alerts • Device **power** on/**power** off HOS is updated either every 6 hours, or with certain triggers. These triggers ...

Nov 13, 2019

Labels: [update](#), [positions](#), [hos](#), [logs](#), [graph](#) ... 2 more labels.

Page: [No GPS \(Customer Support\)](#)

... need to move it further away. Have the driver log out of the device. Press the **power** button Once the unit has gone to a black screen, wait 30 seconds ...

Oct 15, 2018

Labels: [unit](#), [kb-troubleshooting-article](#), [gps](#)

Page: [No cell - Unable to Send or Receive Messages \(Customer Support\)](#)

... signal level too low. Have the driver log out of the device then press the **power** button . Once the unit has gone to a black screen, wait 30 seconds

...

Oct 15, 2018

Labels: [comms](#), [kb-troubleshooting-article](#), [communication](#), [cell](#), [device](#) ... 1 more labels.

Page: [How does Daylight Savings Time \(DST\) work with my ELOGs? \(Customer Support\)](#)

... days Use paper logs starting from Sunday of the time change Disconnect **power** from the unit for the next 34 hours PLEASE ENSURE THAT YOUR CURRENT STATUS ...

Jun 05, 2020

Labels: [change](#), [time](#)

Page: [ELD Library and LibrarySync \(Customer Support\)](#)

... more closely and keep it updated as you see fit. We are giving you the **power** to control what your drivers see and have access to. The Library was designed for content ...

Oct 15, 2018

Page: [Customer Quick Access \(Customer Support\)](#)

... Quicksearch Links Hours of Service (HOS) JBUS Device Communication Device **Power** FleetWatcher Label Listing Page Articles New Driver Training FleetWatcher, New ...

Jan 11, 2019

Page: [Rev 8 Notes \(Customer Support\)](#)

... numbers and should be sent in together. If the clock battery dies and the tablet dies from **power** loss the entire unit will not work New tablets will not work with old cradles The official ...

Jun 24, 2022

Page: [Froze While Booting Up \(Customer Support\)](#)

... while it is trying to start up Solution: Do not unplug the screen, remove, or unplug **power** without a DriverTech support technician on the phone as this may cause further damage. Press ...

Oct 15, 2018

Labels: [tpc](#), [startup](#), [bootup](#), [display](#), [screen](#) ... 4 more labels.

Page: [What do the icons in the Log Overview report mean? \(Customer Support\)](#)

... new ELD guidelines 4.6.1.2. Engine Synchronization Compliance Monitoring. 4.3.1.1 Engine **Power** Status 4.3.1.2 Vehicle Motion Status 4.3.1.3 Vehicle Miles 4.3.1.4 Engine ...

Jun 05, 2020

Labels: [support](#), [hos](#), [fleetwatcher](#)

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