Copilot Not Getting GPS While GPS Locations are Working

Copilot Not Getting GPS While GPS Locations are Working

Problem:

The unit's GPS appears to be functioning but Co-Pilot is not showing the correct location.

Solution:

- 1. Please call ALK to report Issue.
- 2. This link (http://copilotpro.com/us/contact/) and filling out their form.
- 3. You can also reach them over the phone at: 609.683.0220 or 877.573.0138

Related articles

- What is Required to Trigger an Auto-Arrival (Workflow)?
- No cell MS is not currently searching Driver
- No cell MS is not currently searching Dispatcher
- Co-Pilot Error Messages
- How-to Disable Speed Alerts in DTNav

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