

FleetWatcher, How often do HOS logs and Events and Positions update?

Question:

How often does the Hours Of Service (HOS) log graph and Events and Positions update?

Answer:

Events and Positions and HOS update at different times.

Events and Positions updates with (most common triggers):

- Pings from a FleetWatcher user
- Location updates (20 minutes)
- Downloaded/uploaded files
- Device logon/logoff
- Speeding alerts
- Device power on/power off

HOS is updated either every 6 hours, or with certain triggers. These triggers are:

- Log certification
- Violations
- Manual upload from HOS -> Options -> Submit HOS Logs from the device
- "Get HOS" button in FleetWatcher
- "Request Current Log" from "Admin" from within the Driver's graph on FleetWatcher

Keep in mind that the Totals Box on the Vehicle/Driver info page, and the HOS Logs Overview page are updated when Events and Positions updates. The Totals Box will give you an up to date picture of the driver's current HOS totals, as well as tell you when the last time the totals were updated.

Drivertech's Technical Support Line: 866-331-8785

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[Back to The Top](#)

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