Why are my Personal Use miles not resetting?

Question:

Why are the Personal Use miles not resetting on my HOS logs?

Answer:

To reset miles for Personal Use, you muse have these complete

- Full 10 hour Off-Duty or Sleeper Berth break on HOS logs
- On-Duty Beginning of Shift/Pre-Trip status entered on HOS logs

If the above steps do not work and the Personal Use miles have still not been reset, please call in to Technical Support 866-331-8785

Related articles

- How does the unit warn for Personal Use limits?
- How-to send HOS ELD logs to Enforcement Officer for Roadside Audit
- Why do I see events from other trucks on my log for today?
- Who can Certify an HOS log?
- What is Required to Trigger an Auto-Arrival (Workflow)?

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