

# Troubleshooting

- [70 hr Violation Goes Away After Midnight](#) — Reason 70 hour violation went away after midnight
- [Bad Touch Screen](#) — How to troubleshoot a bad touchscreen issue
- [BSOD \(Blue Screen of Death\)](#) — Quick fix for a BSOD issue at the TruckPC
- [Can't retrieve Modem Identification](#) — Describes what to do when unable to communicate due to "Can't retrieve modem Identification"
- [Co-Pilot Error Messages](#) — Fixing co-pilot error messages
- [CoPilot is Showing UTC time](#) — This page is to help when your Co-Pilot is showing in UTC time rather than Local time
- [Copolot Not Getting GPS While GPS Locations are Working](#) — CoPilot not getting GPS when unit is receiving GPS signal
- [Could Not Reimage](#) — Troubleshooting a Reimager
- [Device Auto Logging Driver Off](#) — Shows how to research 2 drivers possibly using the same Driver Code
- [FleetWatcher, Cannot See Driver](#) — How to add a driver to FW
- [FleetWatcher, Unable to find a Truck](#) — How to locate/find a truck in FW
- [Froze While Booting Up](#) — What to do when the TPC unit freezes while booting up
- [Green Power light is on - Display is Blank](#) — Troubleshooting steps for when the green LED light is ON, but the display does not appear to be on
- [HOS 6\\_0 Hours of Service reference card\\_v03](#) — Reference Card for new HOS in DTCORE 6.0
- [Improper Boot Device](#) — What to do when receiving the Improper Boot Device error
- [IntelliRoute Icon Not Working](#) — Steps to fix IntelliRoute when it will not open.
- [JBUS Locked Up](#) — What to do when the Unit is not recording Engine Data
- [Logs Have Been Removed](#) — What to do if HOS logs are missing on the unit.
- [My touchscreen is not responding. How can I fix it?](#) — A link to the troubleshooting article concerning an unresponsive touchscreen.
- [My unit is not communicating, how can I fix it?](#) — Fixing a no communication issue.
- [My unit is showing the wrong time. How can I fix it?](#) — Why does my unit show the wrong time?
- [No cell - MS is not currently searching - Dispatcher](#) — Troubleshooting when receiving "MS is not currently searching" message in Cell Diagnostics as a in office person
- [No cell - MS is not currently searching - Driver](#) — Troubleshooting when receiving "MS is not currently searching" message in Cell Diagnostics as a Driver
- [No cell - Unable to Send or Receive Messages](#) — How to troubleshoot a no cell issue.
- [No Communication](#) — Troubleshooting steps for a unit that is unable to communicate via cell and/or wifi.
- [No GPS](#) — Troubleshooting steps if you are unable to get a GPS signal
- [No Power](#) — Troubleshooting steps if your unit is unable to power up
- [Rev8 - DVIR Sync Required / Purple Link icon](#)
- [Rev8 - No internet connection detected in CoPilot - Error 808](#)
- [The JBUS data information is not recording on my TruckPC. What should I do?](#) — What to do when JBUS is not recording on the unit
- [Unable to send Email to and from the Unit](#) — How to troubleshoot an issue where you are unable to send Email to and from the unit
- [Unit Turns Off While Driving](#) — What to do when your unit is rebooting while driving
- [Watchdog](#) — Information when the TPC unit is experiencing Watchdog errors
- [White Display](#) — For when your unit is only showing a blank white screen on the display
- [Why am I not receiving Workflow Messages?](#) — Workflow troubleshooting steps.
- [Why can't I use the "add" button when I stop driving?](#) — Brief explanation on entering an on-duty status after driving is finished
- [Why did my workflow go to my Inbox and not my Work tab?](#) — Sending a dispatch workflow correctly
- [Why is my unit requesting registration after it has already been registered?](#) — How to fix registration issues.
- [Why isn't my 70 hour clock being calculated correctly \(US-8\)?](#) — 70 hour calculation on US-8.