Copilot Not Getting GPS While GPS Locations are Working

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Problem:

The unit's GPS appears to be functioning but Co-Pilot is not showing the correct location.

Solution:

1. Please call ALK to report Issue.
2. This link (http://copilotpro.com/us/contact/) and filling out their form.
3. You can also reach them over the phone at: 609.683.0220 or 877.573.0138

Drivertech's Technical Support Line: 866-331-8785

Related articles

- What is Required to Trigger an Auto-Arrival (Workflow)?
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