## Unable to send Email to and from the Unit

## Problem:

Unable to send Email to and from the Unit

## Solution:

- 1. Cannot send mail from customer office to truck PCs.
  - a. Send mail from customer office to Yahoo and Gmail test accounts, verify that mail gets through.
- 2. Cannot send mail from truck PCs to customer office.
  - a. Send mail from truck pc to Yahoo and Gmail test accounts, verify that mail gets through.

Drivertech's Technical Support Line: 866-331-8785

## Related articles

- How does the unit warn for Personal Use limits?
- How-to send HOS ELD logs to Enforcement Officer for Roadside Audit
- Why do I see events from other trucks on my log for today?
- Who can Certify an HOS log?
- What is Required to Trigger an Auto-Arrival (Workflow)?

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