

# General

- [Does DriverTech have a data restoration policy?](#) — Explanation of DriverTech's restoration policy
- [How do I know that DriverTech's ELD is registered with the FMCSA?](#) — FMCSA Registered/Approved devices
- [How long are Hours of Service records retained?](#)
- [How-to login to DTMobile](#) — When attempting to login to the DTMobile App
- [What are the different types of Malfunctions and Diagnostic Events?](#) — List of the different types of Malfunctions and Data Diagnostic Events
- [What are the exceptions to the HOS regulations?](#) — Explanation of the various exceptions to the HOS rules
- [What are the most commonly used Idle fields?](#) — Idle fields used by the ELD
- [What constitutes a long/mid/short idle in the reporting?](#) — Idle times explained.
- [What is DriverTech's recommendation as far as Hydra or Deutsch cables?](#) — Explanation of which cables are recommended by DriverTech
- [What is DriverTech's recommendation as far as Yard Move and Personal Use.](#) — Yard Move and Personal Use settings recommended by DriverTech
- [What is the FMCSA's definition of Harassment?](#) — Harassment and Coercion as defined by the FMSCA
- [What is the RMA diagnostic fee?](#) — Explanation of the diagnostic fee DriverTech charges
- [Where can I find the details on my current trip?](#) — Brief steps for locating trip information.
- [Which is the current software version?](#) — A list of the latest software (DTCore) versions.
- [Who must comply with the ELD rule?](#) — Explanation of who must comply with the ELD rule