

# How do I troubleshoot my GPS (Rev 7)?

The GPS on my Rev 7 is not working, how do I fix it?

This will resolve the issue 90% of the time:

1. Locate where the GPS antenna connects to the Rev 7 device.
  - a. Facing the screen, go to the bottom right hand corner of the device.
    - i. Directly behind the right hand corner is the GPS antenna connector.
2. Unscrew the GPS antenna connector, and inspect for damage.
  - a. This can include frayed wires, cuts, or a broken pin.
  - b. If damage is found, please notify your in-office personnel.
3. Ensure that the GPS antenna is tightly connected to the device.
  - a. Do NOT over-tighten. The antenna connector should be hand-tight.
4. Locate the GPS antenna and ensure that it has a clear view to the sky.
  - a. This is typically installed on the windshield or the dash board.
5. Your GPS location should return within 2 minutes.

If GPS functionality has not returned, please contact DriverTech Support for assistance.